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MedPlaya wins Award for Corporate Social Responsibility in Caixabank Hotels & Tourism Awards.

Two key categories were identified as areas MedPlaya Hotels have attained great achievements in:

- i) *The elimination of single use plastics in MedPlaya Hotels*
- ii) *Reduction of Food Waste in MedPlaya Hotels.*

Since 2008, to demonstrate our commitment to sustaining the environment, MedPlaya has had an environmental policy in place which follows the key global principles and criteria required for a sustainable Tourism programme.

All hotels in the chain managed by MedPlaya have received Gold Travelife awards which demonstrate the high level of detail we show as a company to ensuring our environmental policy is followed.

The Travelife awards are highly recognised in the Tourism industry and are valued highly by many Tour Operators and Agencies, identifying Gold Travelife Hotels as having a high standard of care towards the environment.



The elimination of single use plastics.

Since 2018 MedPlaya has taken important steps towards the elimination of single use plastics **and since 2018 we have eliminated using 5.8 million pieces of individual plastic.**

Our objective is to reach 7.000.000 eliminated items of single use plastic in 2020.



Examples of single use plastic items we no longer use in our hotels are bathroom toiletries, drinks glasses, yoghurt pots, ice cream tubs, plates and cutlery, water bottles, jam/honey and sauce packets, and drink straws .

In our bathrooms we have soap dispensers so eliminating the use of 2.3 million individual plastic items.

Our drinks glasses are reusable polycarbonate , resulting in eliminating the use of another 2.3 million individual plastic glasses. Customers help us with this objective using our Green Card for returning glasses.



We have eliminated the use of single plastic water bottles by using glass containers and water dispensers in our bars and public areas.



Reduction of Food Waste.

We are in phase 1 of the reduction of food waste in our hotels and our objective is to reduce food waste by 25% for 2020. Our plans include the following:

- Menu , recipe and technical planning.
- Control repositioning of trays for display in our buffets , ensure food is prepared in correct portion sizes, and offer menus for celiacs, vegetarians, and carvery service during the buffets.
- In 2018 we agreed with our Tour Operator and Agency partners to no longer provide picnic services which resulted in the elimination of 6300 picnic packages per year.
- Daily efficiency with products from our Central Purchasing Department ensuring a minimal but adequate supply of stock in the hotels, whilst always ensuring the HACCP system is always followed with regard to temperature controls, food storage, and general food processes and procedures.

These measures will result in a reduction of food waste in all hotels for the MedPlaya chain of 27.000 kg per year.

We ensure all these actions are fully communicated to all our teams via the online communication portal we have for staff and noticeboards within the hotel working environments.

We communicate our actions to customers via information in hotel bedrooms, interactive Totems in the lobby areas of each hotel, and Video walls in our larger hotels.

We also communicate our actions to our commercial suppliers , partners and other stakeholders via regular meetings and press statements.

